

Our History

Nelson Insurance Agency was founded in 1966 at 100 North 6th Street, Fort Smith, Arkansas, by Gene Nelson, Jr., CPCU. He was joined in partnership later that year by his brother Dick Nelson. Gene Nelson III, CPCU, joined the firm in 1977 and assumed management of the agency in 1980 following his father's death. Also, in 1980, Sue Nelson, widow of Gene Jr. and mother of Gene III, joined the firm. The agency incorporated in 1987 as Nelson Insurance Agency, Inc. with Gene III as President and Sue as Vice-President, Secretary/Treasurer. In 1998 a new agency home was constructed at 921 South 21st Street, where the office remains today. That same year Nelson Insurance co-founded Inter Agency Insurance, Inc., an insurance cluster, along with three other local independent insurance agencies.



The Trusted Choice®



NELSON INSURANCE AGENCY

Trusted Companies Local Agents

Nelson Insurance Agency is a locally owned independent Property and Casualty insurance agency assisting customers with Business, Bonding, Automobile, Homeowners and miscellaneous coverage needs.

HOURS:

8:00 a.m. – 5:00 p.m.
Monday through Friday

Nelson Insurance Agency, Inc

921 South 21st Street.
P.O. Box 2270
Fort Smith, Arkansas 72902
Phone: 479-782-8718
Fax: 479-782-3861
Web: www.NelsonIns.com

Service

Claims – reporting and status available 24/7 online with most carriers. Click menu item “CLAIMS” on our website at www.NelsonIns.com for carrier link or phone number. Claims may also be reported to our office during business hours.

Payments - available 24/7 online with most carriers. Click menu item “PAYMENTS” at www.NelsonIns.com for carrier link or pay-by-phone number. Payments may also be made at our office during business hours.

Auto ID Cards – Available online 24/7 for most currently insured vehicles. Access with agency assigned User ID and Password at www.NelsonIns.com.

Certificates – Available 24/7 for routine requests. Special wording or extra coverage requires pre-approval.

Lienholder Proof - Available 24/7 for routine requests. Access with agency assigned User ID and Password at www.NelsonIns.com.



Quote

Business / Commercial – Email Faith or Gene or call 782-8718; or visit the website at www.NelsonIns.com for online applications.

Business Plans for your Commercial Auto, Work Comp, Business Owners Packages, Property, General and Professional Liability, Directors & Officers, Bonds, etc.

Personal (Auto, Homes, Boats, etc) - Email Carole or Norma, or call 782-8718; or visit www.NelsonIns.com for online applications. In some cases, Automobile quotes, including binding, are available online.



Our Staff

Commercial insurance:

Gene Nelson III Gene@NelsonIns.com
Faith Wood Faith@NelsonIns.com
Wanda Wedel Wanda@NelsonIns.com

Personal Insurance:

Carole Gunn Carole@NelsonIns.com
Norma Day Norma@NelsonIns.com

Directions to our office:

